



August 23, 2021

Dear Residents, Families and Responsible Parties;

We wanted to inform you that we received confirmation on Sunday, August 22, 2021 that a direct care employee tested positive for COVID-19. This employee is fully vaccinated and was last in facility on August 21, 2021. The employee is home recovering.

We continue to follow the latest rules and guidelines from Centers for Medicare and Medicaid Services (CMS), the Centers for Disease Control (CDC) and the Hawaii Department of Health (HDOH).

We have begun our first round of testing for all residents and staff. We are monitoring residents and continue to screen staff for COVID like signs and symptoms. Unfortunately, under direction by CMS and HDOH we must temporarily stop all visitation. We will continue virtual visits (FaceTime, Zoom, Duo) in lieu of in-person visits. If you are interested in virtual visits, please call Therapeutic Recreation to schedule time(s) 808-247-2220 ext. 553.

CMS Visitation Guideline During an Outbreak

When a new case of COVID-19 among residents or staff is identified, a facility should immediately begin outbreak testing and suspend all visitation, until at least one round of facility-wide testing is completed.

Visitation can resume based on the following criteria:

- If the first round of outbreak testing reveals no additional COVID-19 cases in other wings of the facility, then visitation can resume for residents in wings with no COVID-19 cases. However, the facility should suspend visitation on the affected wing until the facility meets the criteria to discontinue outbreak testing.
 - For example, if the first round of outbreak testing reveals two more COVID-19 cases in the same wing as the original case, but not in other units, visitation can resume for residents in wings with no COVID-19 cases.
- If the first round of outbreak testing reveals one or more additional COVID-19 cases in other wings of the facility, then facilities will suspend visitation for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.

If subsequent rounds of outbreak testing identify one or more additional COVID-19 cases in other wings of the facility, then facility will suspend visitation for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing. In order to discontinue outbreak testing there must be no additional or new cases for a period of 14 days.

If you are not aware Honolulu's community positivity rate is almost 10%. In the event we are able to resume visitations, out of an abundance of caution for residents, staff and visitors we will offer outdoor lanai visits only.



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We will continue to provide you with updates as they become available. We will continue to practice safe infection prevention and control measures such as hand hygiene, face masking and physical distancing.

Please accept our sincerest apology for any inconvenience this may cause. We are doing everything we can to keep your loved one safe and COVID free.

If you have any questions, please feel free to contact us at 247-2220. You may also visit our website at www.alohanursing.com for regular updates.

Sincerely,
Vanessa Bruns,
Quality and Compliance Officer

OUR MISSION IS TO OFFER YOU PEACE OF MIND